Norton Family Premier

Get up and running in just 3 steps (Android version)

Step 1: Parent's device – set up your Norton account

1. Customer will receive the SMS below after subscribing. Click the link in the SMS to activate the service.

csl: Thank you for subscribing to Norton Family Premier service. Please click URL to register, or sign into your Norton account to activate service. Please call 25123123 for inquiries

2. Click "Create an Account" and receive a confirmatory email. Then click "Confirm Now" to complete registration.
(if you already have Norton account, please login)
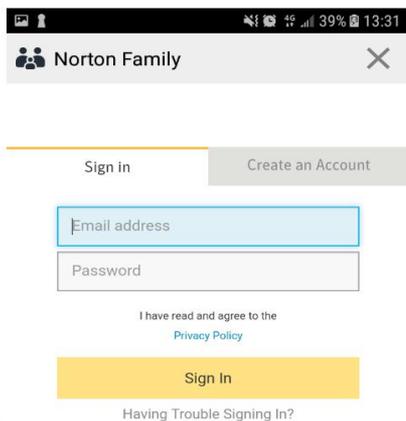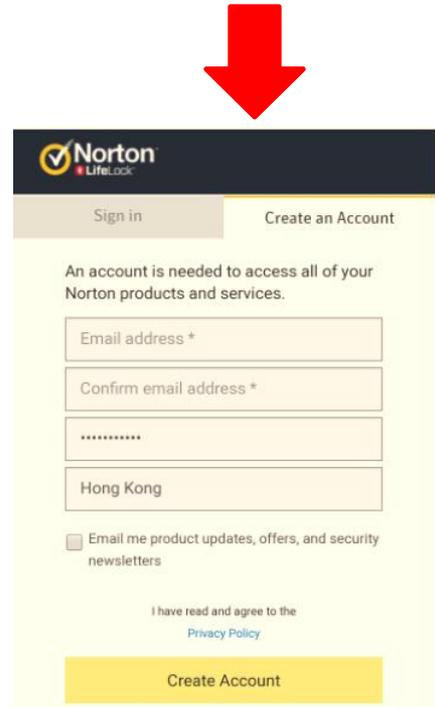
3. Go to "Google Play" to install the "Norton Family parental control" app and sign in. Then agree to the relevant policies.
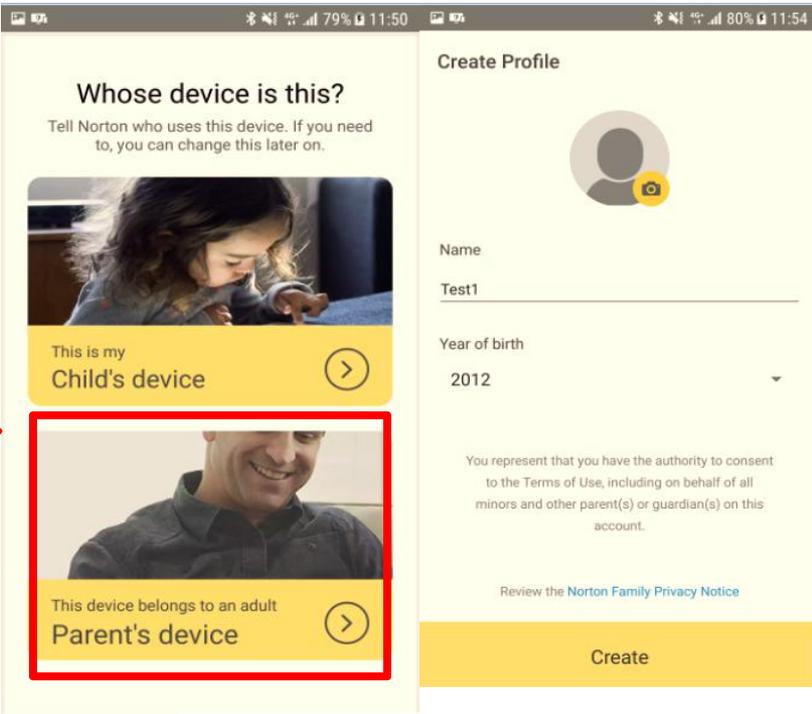
4. Select "Parent's device", then add your child. Norton Family will set default house rules based on the child's age. You can customize the house rules at any time (please see slide-4 for details)

Step 2: Child's device – sign into your Norton account and grant permissions

5. Install and open the app on the child's device, then agree to relevant policies after signing in.

6. Sign into your Norton account and select "Child's device". Choose the child who will use this device and assign a name.
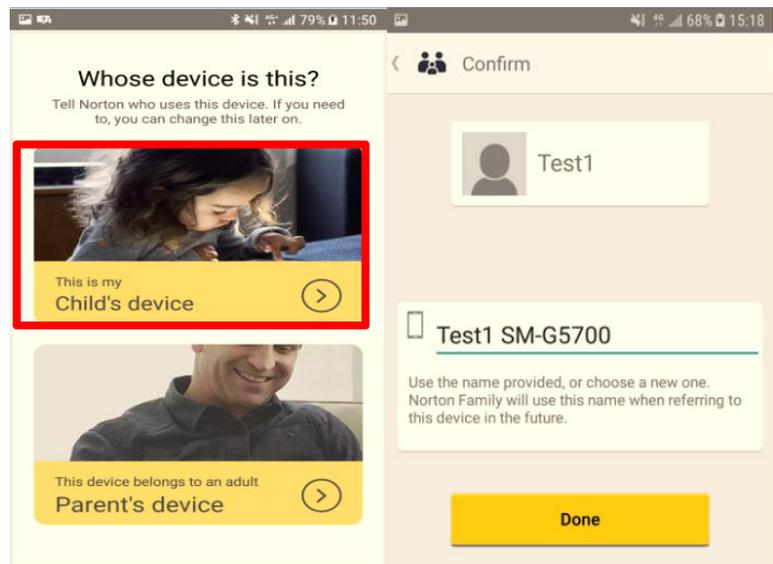
7. Enable to access "device's location", "photos, media and files" and "contacts on device"
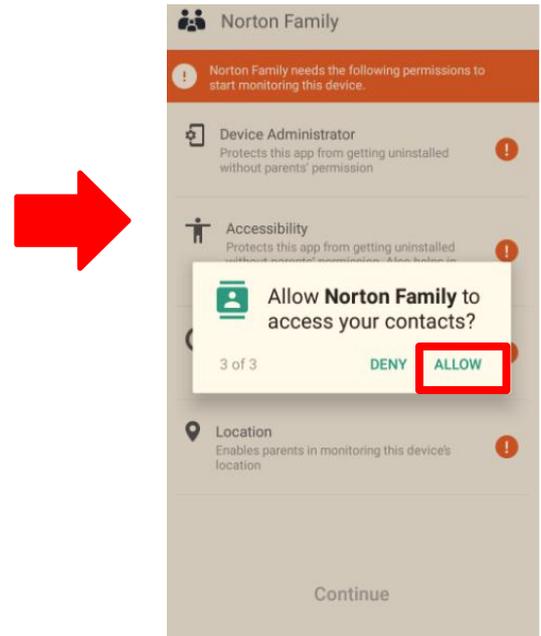
8. After agreeing all permissions
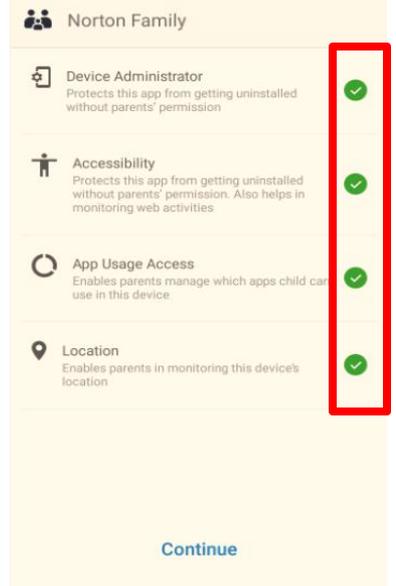
Step 3: Parent defines house rules

7. Select child, then go to the "RULES" tab. You can see and modify settings for house rules
(please refer to "Define house rules" at Norton's website for details of web supervision, time supervision, search supervision, social network supervision, video supervision, location tracking and mobile app supervision)
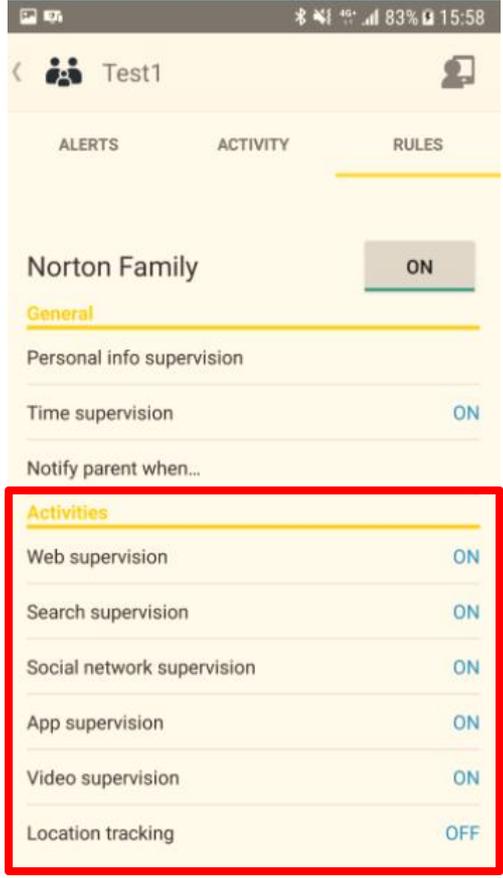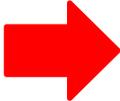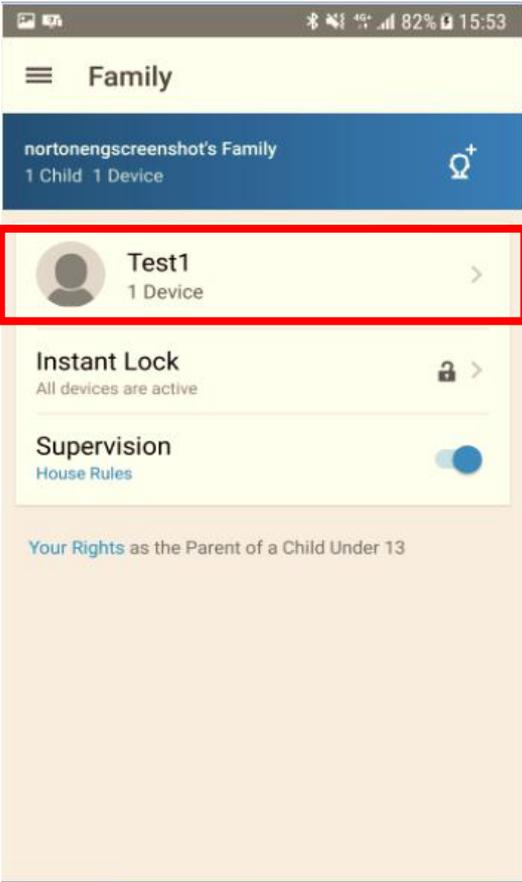
If you need support from Norton, please go to: https://support.norton.com/sp/en/us/norton-family/current/info